



Customer Terms & Conditions

1. All orders for processing require detailed instructions regarding processing and finishing. AFL responsibility shall end with the carrying out those instructions. Part revision, Type of material, tolerance and specifications with applicable revisions shall be declared in writing prior to our processing. AFL warrants processing and finishing requirements to fit customer's specifications and we shall comply whether or not the desired result is achieved. We will not warrant that the material furnished by the customer is suitable for processing or finishing.

Minimum Purchase Order Information	
1	Company Name, Address, Phone Number
2	Contact Name, Phone Number, E-mail Address
3	PO number (Please separate lot charges, environmental and expedite charges on their own lines)
4	Part Number
5	Part Revision (If Applicable)
6	Print or Engineering Drawing (If Applicable)
7	Process Specification -Penetrant Requirements: please add the statement "Etch if/as Required" - Passivation Requirements: Please specify if copper sulfate or high humidity testing is required
8	Process Specification Revision
9	Part Material
10	Part Quantity
11	Quoted Price
12	Preferred Delivery Method

2. Parts, materials, etc. as processed by AFL shall be presumed to be accepted as satisfactory by you if we are not notified of damages, shortages or other discrepancies within (10) working days of your receipt of the same. Rejected parts must be returned to us for rework. Further processing or assembly of rejected parts, materials, etc, by you or any other party shall constitute a waiver of any liability on our part.

3. AFL's liability for any cause is limited to reworking the parts or:

- a) Up to three times our processing charges for product processes.

- b) Compensation will only be given in the form of a credit towards future processing unless agreed otherwise in writing prior to processing the job.
- 4. Liability greater than that outlined in paragraph two above will be assumed by AFL only when so agreed upon in writing. In such event, a higher charge may be made for our services.
- 5. AFL assumes no responsibility for defective plating or other finish on materials or product previously plated or finished by others. Such defective product shall be returned to the customer for refinishing, or at our option, stripped and refinished by AFL at the customer's expense. No claim will be allowed for shrinkage, expansion, deformity, or other alteration of material in finishing, nor for breakage in straightening.
- 6. Where operations or processes performed by AFL are in the nature of "salvage" or "salvaging" parts or material, the work is accepted on a "best effort" basis and no liability shall to AFL.
- 7. In the event that results of the material finishing operation(s) are unsatisfactory due to metal imperfections, changes in grade or composition of materials, manufacturing and/or fabrication imperfections, usages for which the plating or other material finishing operation was not reasonably designed, and similar variables over which we have no control, the customer will be required to pay the contracted amount for the finishing operation(s) performed
- 8. Special tools, racks and fixtures required for the performance of the work described herein designated and built by us shall be and remain our property, whether the customer is charged for them.
- 9. We reserve the right to reject work or to add an extra charge for finishing any base metal below our required standard.
- 10. We assume no loss or damage to merchandise or material while in transit to or from our facility, whether in trucks or vehicles owned by us, the customer, or any third party acting on the customer's behalf; or any loss or damage of said merchandise or materials while in our possession for any cause whatsoever, including, but not limited to theft, fire, casualty or an act of nature or natural disaster.
- 11. Quotations are valid for 90 days from issuance, except for expedite requests which are good for 24 hours. After 90 days, the process and terms are subject to change. Management reserves the right to change a project cost at any time based on processing or materials increase, etc. Customers will be informed of such changes and have the right to accept or reject the cost.
- 12. All orders must be accompanied by a purchase order with agreed upon pricing. Should the pricing not be listed, you will be notified of the cost prior to work being done. The cancellation of an order by the customer shall be valid and effective only if in writing. The customer is responsible for any work done, which includes the cost of plating materials, time & labor, coatings, or special materials ordered to do the job.

Minimum charges for multiple processes will be evaluated based on part size, quantity and estimated labor to complete the processes. No minimum charge list can alone accurately provide the most competitive price for your parts without a thorough review of your blueprints and plating requirements.

13. All customer's merchandise in our possession shall be subject to a general lien for all monies being owed to us for any labor or services rendered, or materials and equipment used in connection of such merchandise.

14. Terms: all accounts are due and payable on Net 30 days of date listed on the invoice. Net 30 terms must be approved by accounting. Management has the right to offer terms based on customer prompt payment history, offer other methods of payment when the vendor does not have a good payment history, or change terms due to chronic late payments. We offer C.O.D which can be paid by check or ACH/Wire payment. Note: We do not accept credit cards.

These terms and conditions supersede all prior written or verbal terms and conditions. Furthermore, at the time and date material is processed, this statement policy supersedes all other terms and conditions.